



www.verizonwireless.com

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quick reference guide



WELCOME TO VERIZON WIRELESS

W E L C O M E

► WELCOME AND THANK YOU FOR CHOOSING VERIZON WIRELESS

You're now connected to the nation's largest wireless network, covering more cities, towns, and places than anyone else. This guide will help you understand your phone and all the things you can do with it.

For more details, please refer to the User Guide. If you ever have any questions and would like to access an online Q&A, please visit us online at verizonwireless.com and check out How to Use Your Phone.

Don't forget to give the enclosed CD a whirl to see all the great things your new device and service can do. You'll also get a glimpse of all that Verizon Wireless has to offer.

► WITH VERIZON WIRELESS, YOU WILL ENJOY THE BENEFITS OF OUR WORRY-FREE GUARANTEESM

1. You'll enjoy the largest, most advanced, nationwide wireless network.
2. You have the option to change to any qualifying price plan or airtime promotion at any time. Note: You won't pay any additional fees to change plans. Some price plans require specific equipment. You become eligible to take advantage of equipment upgrades at

promotional pricing during the last two months of your contract period. If you're not upgrading equipment within the final two months of your contract, you may have to pay full retail price. Promotional offers will require an extension of your customer agreement.

3. If you ever have a problem, it becomes our problem the first time you call. No runarounds, no hassles. If your issue can't be resolved during the course of your first call, we'll take the responsibility of getting back to you with an answer.

4. With our New Every TwoSM program, sign up for and maintain two years of service on a select digital plan of \$35 or higher to qualify for a phone (up to \$100 value), or receive \$100 toward the purchase of a more expensive phone with a two-year renewal (see New Every TwoSM brochure for details).

5. Your satisfaction is guaranteed on any equipment you purchase from us. We provide a 15-day satisfaction guarantee on any product you buy from Verizon Wireless. You pay only for the service you've used.

Note: Certain conditions and restrictions apply. See store for details. Annual Customer Agreement required. Network claim based on industry reports of carrier-operated covered population, and over 32 million customers. See the Worry-Free Guarantee brochure and our Return/Exchange Policy for details.

WIRELESS BASICS

► GETTING STARTED

The following illustration shows key components of your wireless phone.



Samsung SCH-a610

■ Installing the battery

- 1.) Align the battery with the slots on the underside of the phone.
- 2.) Slide the battery toward the antenna until you hear it click into place.



■ Charging the battery

- 1.) Plug the AC module from the desktop charger into a 120 or 220 VAC outlet.
- 2.) Slide the phone, bottom end first, into the desktop charger. The phone begins charging.

■ Powering the phone on and off

- 1.) Press and hold **END** for two seconds.

PLACING AND RECEIVING CALLS

■ Placing Calls

- 1.) With the phone on and in standby mode, enter the phone number that you wish to call using the keypad.
- 2.) Press **SEND** to place the call.

■ Receiving Calls

- 1.) When you receive a call, the caller's number appears in the display, unless blocked.
- 2.) Press the right soft key **Answer** to pick up the call or the left soft key **Ignore** to send the call to voice mail.

W I R E L E S S B A S I C S

► PROGRAMMING AND USING SPEED-DIAL NUMBERS

■ Programming speed-dial numbers

- 1.) In standby mode, enter the phone number (including area code) that you wish to save, then press **OK**.
- 2.) With **New Entry** highlighted, press **OK**.
- 3.) In the **Select Type** screen, use the navigation key to highlight the type of number that you are saving (such as **Mobile** or **Office**), then press **OK**. The Phone Book opens with the cursor blinking in the **Name** field.
- 4.) Enter a name for the entry using the keypad, then use the navigation key to highlight the **Location** field.

Note: **Location** corresponds to the numbers on the keypad. For example, location 005 assigns the phone number to the **5_{JKL}** key, (1-touch dialing). Location 035 assigns the phone number to the **3_{DEF}** and **5_{JKL}** keys, respectively (2-touch dialing). Location 325 assigns the phone number to the **3_{DEF}**, **2_{ABC}**, and **5_{JKL}** keys, respectively (3-touch dialing).

- 5.) Enter a speed-dial location using the keypad, then press **OK**. The number is saved to the specified location.
- 6.) If the location is already occupied, you'll be prompted to overwrite the existing number with the new number. Select **Yes** or **No**, then press **OK**.

Tip: Scroll through empty speed-dialing locations (only) using the left/right navigation keys.

■ Using 1-touch dialing

- 1.) In standby mode, press and hold the key assigned to the speed-dial location that you wish to call.
- 2.) The name and number appear in the display as the number is dialed.

■ Using 2-touch dialing

- 1.) In standby mode, press the first key assigned to the speed-dial location that you wish to call.
- 2.) Press and hold the second key assigned to the speed-dial location that you wish to call. The name and number appear in the display as the number is dialed.

■ Using 3-touch dialing

- 1.) In standby mode, press the first, then the second key assigned to the speed-dial location that you wish to call.
- 2.) Press and hold the third key assigned to the speed-dial location that you wish to call. The name and number appear in the display as the number is dialed.

W I R E L E S S B A S I C S

► CHANGING YOUR RINGERS AND TONES

■ Selecting a ringer

- 1.) In standby mode, press the left soft key **Menu**, then press **9WXYZ**, **3DEF**, **2ABC**.
- 2.) Use the navigation key to highlight a category (such as **Calls**), then press **OK**. A pop-up menu appears in the display.
- 3.) Use the navigation key to highlight **My Melody** (if available) or **Preloaded**, then press **OK**. A list of ringer types appears in the display.
 Note: **My Melody** contains ring tones downloaded using **Get It Now**. An error message appears if you haven't downloaded melodies using this feature.
- 4.) Highlight the ringer type that you wish to use for the selected category. Each ringer type plays as it is highlighted.
- 5.) Once the desired ringer type is highlighted, press **OK**. Your settings are saved.

■ Adjusting the ringer volume

- 1.) In standby mode, press the volume key on the left side of the phone up or down. A graphic appears in the display indicating the current ringer volume.
- 2.) Press the volume key up or down to adjust the ringer volume to the desired setting.
- 3.) Press **OK** (or wait a moment for the phone to return to standby mode). Your settings are saved.

■ Setting the ringer to vibrate

- 1.) In standby mode, press the volume key on the left side of the phone up or down.

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A graphic appears in the display indicating the current ringer volume.

- 2.) Press the down volume key until **Vibrate** appears in the display. Press **OK** (or wait a moment for the phone to return to standby mode). The vibrate icon appears in the upper part of the display, which indicates your phone will now vibrate for incoming calls.

► SETTING UP AND USING VOICE MAIL

■ First time user

- 1.) In standby mode, press and hold **1 .-'**, or press *****, **8 TUV**, **6MNO**, then press **SEND**. Your phone dials voice mail.
- 2.) Follow the voice tutorial to set up your account.

■ Existing user

- 1.) In standby mode, press and hold **1 .-'**, or press *****, **8 TUV**, **6MNO**, then press **SEND**. Your phone dials voice mail.
- 2.) Enter your password when prompted, then press **#**.
- 3.) Follow the recorded prompts to listen to messages, change administrative options, and so on.

► SNAP IT. SHARE IT

■ Snapping and sending a picture (see note next page)

- 1.) In standby mode, press the camera button (.
- 2.) Using the display as your viewfinder, press **OK** to snap the picture. You'll hear a shutter sound and the picture that you snapped appears in the display.

PICTURE MESSAGING

- 3.) Press **OK** to prepare to send.
- 4.) Enter a Verizon Wireless phone number or any e-mail address. Picture messages can be sent to up to ten recipients at one time. Separate numbers or e-mail addresses using commas or spaces.
- 5.) Use the navigation key to highlight the **Subject** and **Message** fields, if desired. Enter content for those fields using the keypad.
- 6.) Press **OK** to send. **Pix Msg Sending** and a progress bar appear in the display while the picture is being sent.

Note: Picture messages can only be sent and received when you are in the Verizon Wireless National Enhanced Services Area. Your phone's display will show a 1X icon in the upper display when you are in this area.

■ Replying to a picture message

- 1.) After viewing the picture, press the soft key **Reply**.
- 2.) Enter your reply in the **Message** body field.
- 3.) Press **OK**, then press the left soft key **SEND**. Your message is sent.

■ Receiving a new picture message

When you receive a new picture message, **New Pix Msg** appears in the display along with the options **Reject**, **Yes**, and **Later**.

- 1.) When you receive a new picture message, press **OK** (Yes). **Retrieving...** appears in the display.

- 2.) After a brief pause, the picture (and text, if any) appear in the display. Use the navigation key to scroll through the message, if necessary.

■ Rejecting a new picture message

- 1.) When you receive a new pix message, press the left soft key **Reject**. You're prompted for a confirmation.
- 2.) Use the navigation key to highlight **Yes**, then press. The message is rejected.

■ Viewing a pix message later

1. When you receive a new pix message, press the right soft key **Later**. The message is saved (unopened) in your Inbox.
2. To review the message anytime; press the left soft key **Menu**, then press **4 GHI**, **3 DEF** to open the **Inbox** folder.
- 3.) Use the navigation key to highlight a message. Press **OK** to open the highlighted message.

► STYLE IT

■ Adding sound to a picture message

- 1.) Complete **Snapping and sending a picture**, steps 1 - 5 on pages 8 and 9.
- 2.) Once the recipient's address or phone number has been entered in the **To** field, use the navigation key to highlight and enter information into the **Subject** and **Message** fields, if desired.
- 3.) Continue to use the navigation key to move down through the various message fields until the **Sound** field is highlighted.

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- 4.) Once the **Sound** field is highlighted, press the left soft key **Option**. A pop-up menu appears in the display.
 - 5.) Use the navigation key to highlight the sound type that you wish to send, then press **OK**. Options are **Record New** (voice memo), attach a pre-recorded **Voice Memo**, attach a downloaded ring tone (**My Melody**), and attach a **Preloaded** ring tone.
 - 6.) Use the navigation key to select the desired sound, then press **OK**.
 - 7.) Press the right soft key **Next**, then press the left soft key **SEND**.
- **Creating picture caller IDs**
- 1.) Snap a picture of someone who is in your Phone Book, then press the right soft key **Save** to store their picture to the **Gallery**.
 - 2.) Press **END** to return to standby mode.
 - 3.) Press the left soft key **Menu**, then press **2 ABC**, **1 .-'**.
 - 4.) Highlight the entry for which you wish to create a picture caller ID, then press the left soft key **Option**. A pop-up menu appears in the display with **Edit** highlighted.
 - 5.) Press **OK**, then use the navigation key to highlight the **Picture ID** field.
 - 6.) Press the left soft key **Option**. A pop-up menu appears in the display with **Gallery** highlighted.
 - 7.) Press **OK** to open the **Gallery**.

- 8.) Use the navigation key to select the picture you wish to associate with the Phone Book entry, then press **OK**.
- 9.) Press **OK** to save. The next time you receive a call from that entry, the caller's picture will appear in the display along with their name.

► **STORE IT**■ **Storing a picture on your phone**

- 1.) After snapping a picture with the camera, press the right soft key **Save**. The picture is saved to the **Gallery**.

■ **Sending a message using a picture stored in the Gallery**

- 1.) In standby mode, press the left soft key **Menu**, then press **4 GHI**, **1 .-'**, **2 ABC**.
- 2.) Enter the phone number of the recipient, then enter a subject for the message.
- 3.) Highlight the empty picture below the **Slide** field, then press the left soft key **Option**. A pop-up menu appears in the display.
- 4.) Press **2 ABC**, then use the navigation key to browse any pictures in the **Gallery**.
- 5.) Once the desired picture is highlighted, press **OK**.
- 6.) Press **OK** to **Send**.

P I C T U R E M E S S A G I N G

■ Storing a picture to the Online Album, Pix Place

- 1.) In standby mode, press the camera button (.
- 2.) Press the right soft key **Gallery**.
- 3.) Use the navigation key to browse through pictures in the Gallery. Press **OK** once the desired picture appears in the display (or is highlighted in **Thumbnail** mode).
- 4.) The picture message opens, with the cursor blinking in the **Send to** field.
- 5.) Press the left soft key **Option**, then use the navigation key to highlight **OnlineAlbum** from the pop-up menu.
- 6.) Press **OK**. **OnlineAlbum** appears in the **Send to** field.
- 7.) Press **OK** to send.

■ Accessing the Online Album, Pix Place

- 1.) Type www.verizonwireless.com/getitnow/pixmessaging into your computer's Internet browser.
- 2.) Click the link to the Online Photo Album, **Pix Place**.

* visit <http://www.verizonwireless.com/getitnow/pixmessaging>

T X T M E S S A G I N G

► USING TXT MESSAGING

■ Sending a new TXT message

- 1.) In standby mode, press the left soft key **Menu**, then press **4 GHI**, **1 . -'**, **1 . -'**.
- 2.) Enter the phone number of the recipient, then press **OK**.
- 3.) Enter your message using the keypad.
- 4.) Once you're finished entering the message, press **OK**.
- 5.) Press the left soft key **Send**. Your message is sent.

■ Predictive Text Input (T9 Word)

The T9 Word method of text entry requires only one key press per letter, and recognizes the most commonly used word of a numeric sequence.

- 1.) While composing a message, press the left soft key **Option**. A pop-up menu appears in the display.
- 2.) Use navigation key to select **T9 Word**, then press **OK**.
- 3.) Press the corresponding key on the keypad only once for each letter of the word that you're spelling. For example; to spell **Verizon**, press the following keys only once.

8 TUV	3 DEF	7 PQRS	4 GHI	9 WXYZ	6 MNQ	6 MNO
V	E	R	I	Z	O	N

E N H A N C E D S E R V I C E S

G E T I T N O W

► USING THE WIRELESS WEB BROWSER

■ Mobile Web by VZW with MSN

Now you can access e-mail, instant messaging, and personalized content on your Verizon Wireless TXT-messaging or web-enabled device. Mobile Web Service delivers nation-wide access from Verizon Wireless with useful MSN services. Sign up for VZW with MSN today!

■ Launching the browser

- 1.) In standby mode, press the left soft key **Menu**, then press **6 MNO**, **1 .-'**. After a brief pause, a security message appears in the display and you're prompted for confirmation.
- 2.) Press the left soft key **Yes**. Your browser launches and is directed to the Verizon home page.

■ Ending the browser session

- 1.) Press **END**.

Now that you have Verizon Wireless service, keeping in touch with everyone from virtually anywhere is easy. But your new phone can do a lot more than that. You can communicate with advanced Messaging capabilities; get Information with online access; have Fun and Games anywhere with easy-to-download software; and share images with Flix and Pix.

► MESSAGING



TXT Messaging is a fun and easy way to keep in touch. You can send and receive text messages right over your phone.



Read and send e-mails from your MSN® Hotmail, America Online®, and Yahoo!® e-mail accounts.



Instant message your friends with MSN® Messenger and Yahoo® Messenger.

GET IT NOW

► FUN & GAMES



Turn your phone into an arcade with exciting games like Tetris™, Tiger Woods Golf™, Everquest™, and Qbert™.



Personalize your phone with ring tones. Choose from current hits, pop, hip-hop, and more.



Everything you need to know while you're on the go. Find a great restaurant or the nearest ATM. You can even check if your flight is on time.

Applicable download fees and airtime charges may apply. Applications vary by phone model. Not available in all areas.

► INFO



Your new phone can put a world of information right at your fingertips. Get the latest news, stock quotes, and movie listings. To start browsing, launch your phone's Web browser.

Microbrowser does not provide full Web browsing. Service is not available in all areas.



With TXT Alerts, you'll always know what you need to know. Get the final score as soon as the game is over. Get the weather before it starts raining. Go to vtext.com to sign up.

Messages/alerts charged according to your Calling Plan rates.

GET IT NOW

ACCESSORIES

► **FLIX & PIX**



View live video on your wireless phone with Logitech Mobile Video™.



View your favorite digital pictures right on your phone.

Applicable download fees and airtime charges may apply. Not available in all areas.

For how to use these Get It now services, please see the Get It Now brochure or visit <http://www.verizonwireless.com/getitnow>

When it comes to keeping in touch, your new phone with Verizon Wireless service is all you'll ever need. Nonetheless, here are some great ways to accessorize your phone.

► **HANDS-FREE VEHICLE KITS AND HEADSETS**

Headsets plug directly into your phone and include a microphone and earpiece.

► **VEHICLE POWER CHARGERS AND HOME/OFFICE CHARGERS**

Use your car's battery to power your phone. Some home/office chargers can charge two batteries at the same time and offer hands-free ability.

► **ADDITIONAL BATTERIES**

For those instances when your first battery runs out and you need additional usage time.

► **THREE WAYS TO ACCESSORIZE**

- Visit our Communications Stores.
- Go to verizonwireless.com, click on Accessories.
- Try our Accessories Hotline at 1.866.VZ GOT IT.

M A Y W E H E L P Y O U ?

► **MANAGE YOUR ACCOUNT ONLINE**

The key word here is “ease.” When you manage your account online, everything you need to do can be done with ease. No more phone calls. No more checks to write. No more waiting for statements.

Check balances. Make payments. Add or remove features. Whatever you want to do, 24 hours, 7 days — with ease. So register today at verizonwireless.com. It's fast and free.

Not available in all areas.

Verizonwireless.com is open 24 hours a day for customer service, general information, even shopping. But just in case, be sure to keep these numbers handy.

- Customer Service (6am–11pm): *611 SEND
- 24-Hour Technical Support (24 hrs.): *611 SEND
- 411 ConnectSM Directory Assistance: 411 SEND (charges apply)
- Emergency Assistance: 911 SEND